CMS created the 5 star quality rating system to help consumers, families and physicians readily compare nursing homes. Low star ratings adversely impact the ability to attract customers and to join Accountable Care Organizations (ACO) or bundled partnering projects, which will likely impact census development.

A 5-star analysis is a cost effective way to break down your facility’s standing in each domain, enabling recovery in areas that are closest to improving that domain.

Celtic Consulting has developed a Quality Improvement Program that has brought rapid success to our clients. Celtic Consulting will assess each of the eighteen Quality Measures (QM) and identify the lowest performing areas. Our team will analyze and research QMs beginning with the measures which will have the most significant impact on the overall QM score. Based on the results of analysis and research, our team of experts will develop a quality assurance performance improvement (QAPI) plan in conjunction with facility staff, focusing efforts on those areas that will create the most significant positive effect on the star rating and improving overall quality.