Do your current systems support CMS documentation standards?

Celtic Consulting will assess your facility practices and workflows to ensure compliance and efficiency, which will improve revenue as a result.

- System Development & Management
- Clinical Reimbursement Staff Management & Recruitment
- MDS Coordinator Training
- MDS/RAI Interdisciplinary Team Training
- Managed Care Case Management
- Care Plan Development & Training for Interdisciplinary Team
- MDS Survey Preparation
- Clinical Reimbursement and Revenue Integrity Assessment
- ADL Training at all staff levels
- Medicare Program Compliance Auditing
- Compliance Solution Helpline Access
Celtic Consulting can provide a variety of clinical care services ranging from occasional oversight to intensive training of the facility’s clinical team. Most effective services include:

- Survey Preparedness
- Education to the nursing team on the State & Federal Survey process, survey response and plans of correction to findings during survey process, state auditors and corporate auditors
- Investigating incidents and accidents and reporting requirements

- Skin care program
- ADL care
- Clinical documentation
- Resident assessment
- Falls prevention
- Discharge preparedness (planning)
- Care Planning
- Full QAPI program evaluation, implementation, monitoring and evaluation
- EMR and Interact proficiency and auditing dashboard alerts processes utilizing EMR

ABOUT CELTIC
Efficient Programs
Quality Education
Proven Excellence

Celtic Consulting is a long-term care advisory firm, focused on providing one-on-one oversight, to facilities of all sizes. Our advisors are performance improvement experts, by correcting inefficient care processes and improvement of delivery of services, we are able to promote desirable outcomes.

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The "Mock Survey" process consists of a detailed analysis of facility practices, including the following departments: Nursing, MDS, Rehabilitation, Social Services, Dietary and Activities to identify potential survey-risk areas. This includes pre visit preparation and then a comprehensive on site visit including Resident and staff interviews, care delivery observations and other visual and document reviews.

- Facility specific reports including prior survey results, facility QM reports, facility completed CMS forms 671, 672, 802 (Resident Matrix)
- Individual Medical Records
- Facility policies and procedures
- Internal documents and controls including recent QAPI findings
- Interviews with residents/staff
- Observation of care provision
- Nursing rounds on the units
- Medication Administration
- Dietary and Nutrition review

A written report will be provided at the conclusion of the Mock Survey that will identify risk areas and organizational practices that may require corrections, monitoring or oversight and recommendations for further action.
Celtic Consulting’s Billing Specialist Associates can assist an organization with:

- Billing of all Medicare, Medicaid, Private Care and Managed Care claims
- Review of current and outstanding revenue cycle issues
- Management of Accounts Receivable
- Revenue Collections
- Posting of Revenue
- Posting of charges to the electronic medical software
- Verifying payment accuracy, including investigating appropriate payer sources per resident when applicable
- Provide management company with documentation and tracking systems, such as a “cash sheet”, or other documents to be mutually determined

Additional Billing Oversight Services include:

**Monthly Claims Review**